

Date: 19 March 2020

IMPORTANT NOTICE - RESTRICTED ACCESS TO ALL VISITORS (UPDATED)

Due to the unfolding situation related to the Coronavirus (COVID-19) health issue, and after reviewing the latest information received from the Department of Health, Warrigal has implemented the following updated measures:

**PLEASE REPORT TO A STAFF MEMBER UPON ARRIVAL
THEN FOLLOW THESE PRECAUTIONS PLEASE:**

1. Visiting hours now changed:
Mon – Sun (7 days a week) 11am - 1pm and 4pm – 6pm.

While we understand that you want to continue to visit, please consider if it is absolutely essential. By minimising the visits this will assist Warrigal in reducing the possibility of COVID-19 entering the home.

2. There is only to be one visit per day with a maximum of two people.
3. All visits must be either in the room or a designated courtyard but social distancing rules must apply at all times.
4. No children under 16 years of age are to visit.
5. Palliative care residents can have special consideration for visitors. Social distancing rules still apply.
6. All staff and visitors will be screened on entry to the home for symptoms of illness and be subject to a temperature check, as well as questioned on any overseas travel.

We will continue to update these measures as appropriate and ask for your cooperation when you come into contact with the Warrigal community.

Yours Sincerely

Craig Smith
Executive Leader – Service Integrated Communities, Warrigal