

The logo for Warrigal, featuring the word "Warrigal" in a white, cursive script font on a dark purple rectangular background.

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16 July 2020

Dear Resident representative and relative

On Wednesday evening, NSW Health advised Aged Care Providers of an update that required immediate implementation. This was necessary as a result of an outbreak in South Western Sydney that was associated with the Crossroads Hotel in Casula.

The additional steps aged care facilities in the South Western Sydney local government areas should not allow any visitors until at least the end of July.

All residential aged care staff who work in residential care in the local government areas are required to wear face masks effective from today.

Unfortunately this means that Warrigal Bundanoon can no longer facilitate visits unless the person is being palliated. This will remain in place until the end of July in accordance with the order from NSW Health. I apologise that we were not able to provide more notice, but we have had to act quickly to ensure the compliance with the order and the safety of your loved ones.

Yours sincerely,

A handwritten signature in black ink, appearing to be "CS", written over a light grey horizontal line.

Craig Smith
Executive Leader - Service Integrated Communities